

On February 19, 2019, the Hapeville Mayor and Council authorized Waste Pro Inc. to provide Solid Waste Collection & Recycling Services for the City of Hapeville. As a result of this new service, the City has compiled the following questions and answers that will provide important information for our residents.

QUESTIONS AND ANSWERS

Why is Waste Pro going to provide Solid Waste Collection and Recycling Services? The City operates the Solid Waste Program out of an enterprise fund in which services are funded by user fees. With an aging vehicle fleet and the high labor cost for our existing services, residents would have been facing significant increases in Solid Waste Fees without these changes.

Will my current Solid Waste rates increase? No, your current rate will stay at \$ 20 a month.

What new service will I be getting? Waste Pro will now be providing bi-weekly curbside pickup of recyclables.

Will my current garbage pickup day change? Depending on what ward/zone you live in, your pickup day could be Tuesday, Wednesday or Thursday. We will provide that info. to you before the start of the new service.

Will they pick up my garbage and yard debris on the same day and what time should I have it out? Yes, your garbage and yard debris will be collected at the same time on your assigned pick up day. Your items must be out the day before your scheduled pick up day or no later than 7 AM the day of pickup.

Will they pick up any loose leaves, shrubs or unbundled limbs at the curb? No, all yard debris must be contained by using paper lawn bags or 35-gallon trash can/containers. All tree limbs must be bundled.

How many bags, containers and bundles am I allowed to put out for each pick up? A maximum of 10 paper lawn bags, a maximum of 5 thirty-five-gallon trash cans/containers and a maximum of 10 bundled tree limbs. Bundled limbs must be no greater than 5 inches in diameter and 5 feet in length.

When will this new service start? This new service will start May 6, 2019.

Where can I find out more information about Waste Pro and the new service changes? You can contact the Community Services Department at 404-669-2120 or visit the Hapeville website.

Can I continue to use my current garbage cart for garbage pickup? Yes, if you ever have a problem with your current cart, they we will replace it with another one at no charge.

Will the recycling drop off center at the ballfields be closing? Yes, the recycling drops off center will be closing with the addition of the new bi-weekly curbside recycling service.

What about bulk items such as furniture and appliances? Those items will continue to be picked up on Friday's. Pickup is by appointment only and you can contact Community Services at 404-669-2120 for pricing information.

What if my pickup day falls on a holiday? Your items will be picked up the next business day.

The City will be providing you with further information about this new service in the upcoming weeks. Notices will also be passed out door to door providing you with the latest information on these changes. You can also check the City website for more information or contact Community Services at 404-669-2120.